
PRIORITY 1 CALL TYPES AND UPDATED RESPONSE TIMES



CITY COUNCIL REGULAR MEETING
August 14, 2023

PURPOSE

The purpose of this presentation is to show:

- Definition of Priority Calls
- Lathrop PD Priority 1 response times for June and July
- Compare Priority 1 calls to staffing levels
- Response time and handling of 9-1-1 calls



Priority Calls Defined:

- Priority 1 - Crimes against persons and property that are felonies and/or in-progress or life-threatening situations which require immediate response.
- Priority 2 - Crimes against persons and property with no imminent danger of bodily harm, but requires a response without delay.
- Priority 3 – Calls where a report or action may be delayed. No bodily threat to persons.

Priority 1 Call Incident Types:

- Domestic disputes, robbery, assault with deadly weapon, rape, vehicle accidents involving injuries, carjacking, missing “at risk” juvenile/adult, shots fired, and burglary.



JUNE

RESPONSE TIMES

Priority 1 Calls for Service	Number of Calls	Creation to Dispatch	Dispatch to Arrive	Response Time Average
Robbery	1	0:07	2:38	2:45
Burglary - Auto	1	1:01	1:55	2:57
Vehicle Theft	1	1:44	1:21	2:59
Traffic Accident Minor Injuries	4	0:27	3:40	4:07
Battery (Fight)	1	0:31	4:41	5:12
Domestic Violence	15	1:51	4:39	6:30
Traffic Accident Unknown Injurie	14	0:34	7:08	7:43
Burglary - Residence	1	2:08	7:00	9:08
Missing Juvenile (17yr old)	1	1:43	24:27	26:10

Overall Priority 1 Average Response Time

7:56

Neighboring Agency Average Response Time

Ripon PD	5:25
Lodi PD	7:18
Manteca PD	8:25
Stockton PD	9:00
Tracy PD	9:45



STAFFING

JUNE 2023

PRIORITY 1 CALLS

TIME	PRIORITY 1 CALLS				TIME		
5:00a					X	5:00a	
4:00a						4:00a	
3:00a	X				X	3:00a	
2:00a						2:00a	
1:00a					X	1:00a	
Midnight					X	Midnight	
11:00p			X			X	11:00p
10:00p			XX			X	10:00p
9:00p	X		X				9:00p
8:00p		X					8:00p
7:00p							7:00p
6:00p		X		X	X		6:00p
5:00p				XX			5:00p
4:00p				XX		X	4:00p
3:00p							3:00p
2:00p			X		XX		2:00p
1:00p						X	1:00p
Noon		X		X			Noon
11:00a					X		11:00a
10:00a							10:00a
9:00a			XX		X	X	9:00a
8:00a			X			X	8:00a
7:00a				XX	X		7:00a
6:00a							6:00a
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

Shift	# of Officers
Days	5
Swings	5
Graves	5
Days	6
Nights	5
Days & Swings	10
Swings & Graves	10

SUNDAY TO WEDNESDAY SHIFT SCHEDULE	
DAYS	6:00 AM - 4:00 PM
SWINGS	2:00 PM - MIDNIGHT
GRAVES	8:00 PM - 6:00 AM

THURSDAY TO SATURDAY SHIFT SCHEDULE	
DAYS	6:00 AM - 6:00 PM
SWINGS	6:00 PM - 6:00 AM



JUNE 2023 CALLS FOR SERVICE

TIME	CALLS FOR SERVICE						TIME
5:00a	X			X	X	X	5:00a
4:00a	X	X			X	X	4:00a
3:00a	X		X	X	X	X	3:00a
2:00a		X		XX	X	X	2:00a
1:00a	XX	X	X	XX	X	X	1:00a
Midnight	X	XX		X	X	XXXXXX	Midnight
11:00p	XX	X	X	XXX	XX	XX	11:00p
10:00p	XX	XX	XX	XX	XXX	XX	10:00p
9:00p	XX	XXXX	XX	XX	XXXXXX	XXX	9:00p
8:00p	XXXX	XX	XXX	XX	XX	XXX	8:00p
7:00p	XX	XX	XX	XXX	XXX	XX	7:00p
6:00p	X	XX	X	XXX	XXX	XXX	6:00p
5:00p	XX	XX	XXXX	XXXXXX	XX	XXX	5:00p
4:00p	XXXX	XXX	XXXX	XXXXXX	XXX	XXX	4:00p
3:00p	X	XXXX	XXXX	XXXX	XXXXXX	XXXX	3:00p
2:00p	XX	XXX	XXX	XXX	XXXX	XXXXXX	2:00p
1:00p	XXX	XXXX	XXXX	XXXXXX	XX	XXX	1:00p
Noon	XXX	XXXX	XX	XXX	XXXXXX	XXXX	Noon
11:00a	XX	XXX	XXXX	XXXX	XX	XXXXXX	11:00a
10:00a	X	XXX	XXXX	XXXX	XXXX	XXX	10:00a
9:00a	XXX	XX	XX	XXXX	XXX	XX	9:00a
8:00a		XX	XXX	X	XXX	XX	8:00a
7:00a	X	XX	XX	X	XX	X	7:00a
6:00a	X	X	X	X	X	X	6:00a
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

Shift	# of Officers
Days	5
Swings	5
Graves	5
Days	6
Nights	5
Days & Swings	10
Swings & Graves	10

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THURSDAY TO SATURDAY SHIFT SCHEDULE	
DAYS	6:00 AM - 6:00 PM
SWINGS	6:00 PM - 6:00 AM



JULY

RESPONSE TIMES

Priority 1 Calls for Service	Number of Calls	Creation to Dispatch	Creation to Arrive	Response Time Average
Robbery	2	:43	3:11	3:54
Missing Juvenile (17yr old)	1	:07	5:13	5:20
Traffic Accidents Minor Injuries	10	:36	5:21	5:58
Domestic Violence	14	3:15	6:04	9:20
Traffic Accident Unk Injuries	1	2:18	11:28	13:46

Overall Priority 1 Average Response Time

5:52

Neighboring Agency Average Response Time

Ripon PD	3:42
Lodi PD	6:52
Stockton PD	8:35
Tracy PD	9:02
Manteca PD	9:56



STAFFING

JULY 2023

PRIORITY 1 CALLS

TIME	PRIORITY 1 CALLS				TIME		
5:00a					X		5:00a
4:00a							4:00a
3:00a	X	X				X	3:00a
2:00a							2:00a
1:00a				X		X	1:00a
Midnight				X			Midnight
11:00p						X	11:00p
10:00p		X	X			X	10:00p
9:00p			X		X		9:00p
8:00p	X		X				8:00p
7:00p					X		7:00p
6:00p							6:00p
5:00p			X				5:00p
4:00p			X				4:00p
3:00p					X		3:00p
2:00p		X					2:00p
1:00p		X				X	1:00p
Noon							Noon
11:00a				X		X	11:00a
10:00a					X	X	10:00a
9:00a							9:00a
8:00a				X			8:00a
7:00a		X					7:00a
6:00a							6:00a
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

Shift	# of Officers
Days	5
Swings	5
Graves	5
Days	6
Nights	5
Days & Swings	10
Swings & Graves	10

SUNDAY TO WEDNESDAY SHIFT SCHEDULE	
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SWINGS	2:00 PM - MIDNIGHT
GRAVES	8:00 PM - 6:00 AM

THURSDAY TO SATURDAY SHIFT SCHEDULE	
DAYS	6:00 AM - 6:00 PM
SWINGS	6:00 PM - 6:00 AM



JULY 2023 CALLS FOR SERVICE

TIME								TIME
5:00a	X	X	X		X	XX		5:00a
4:00a				X	X	X	X	4:00a
3:00a	XX		X		X	X	X	3:00a
2:00a	XXX	X	X	X	X	X	X	2:00a
1:00a	X	XX	XX	XX	X	X	X	1:00a
Midnight	XX	XX	XXX	X		XX	XX	Midnight
11:00p	X	XX	XXXX	XX	XXX	XX	XXXX	11:00p
10:00p	XXXX	XXX	XXXXX	XXX	XX	XX	XXXX	10:00p
9:00p	XXXX	XXX	XXX	X	X	XXXX	XXX	9:00p
8:00p	XX	XX	XXX	XX	XX	XXX	XXX	8:00p
7:00p	XXX	XXX	XX	XX	XX	XX	XX	7:00p
6:00p	XX	XX	XXXXX	XX	XX	XX	XX	6:00p
5:00p	XX	XXXXX	XXX	XXX	XXX	XXXX	XX	5:00p
4:00p	XX	XXXX	XXXXX	XXXXX	XXXXX	XXX	XX	4:00p
3:00p	XX	XXX	XXX	XXX	XXXX	XXXX	XX	3:00p
2:00p	XX	XXX	XXX	XXXX	XXXXX	XXXXXX	XX	2:00p
1:00p	XX	XXXXX	XX	XXXX	XXXX	XXX	XXXX	1:00p
Noon	XX	XXXXX	XX XX	XXX	XXX	XXX	XX	Noon
11:00a	XX	XXXX	XXX	XXX	XXXX	XXXXXX	XXX	11:00a
10:00a	XX	XXX	XXX	XXX	XXXX	XXX	XX	10:00a
9:00a	XX	XX	XX	XX	XXX	XX	X	9:00a
8:00a	XX	XXX	XX	XX	XX	XX	XX	8:00a
7:00a	X	X		X	X	X	XX	7:00a
6:00a		X						6:00a
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	

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DAYS	6:00 AM - 6:00 PM
SWINGS	6:00 PM - 6:00 AM



9-1-1 CALLS

Agency	Priority Level	How handled - Hang up	How handled - Open Line	Dispatched
Ripon / Lathrop	2	Call back - Dispatch Officer if no answer.	Dispatch officer to location or area	Y
Tracy	2	Call back - Leave message if no answer then clear call	Clear out if no indication of emergency	N
Lodi	2	Call back - Leave message if no answer then clear call	Close out call unless something suspicious	N
Manteca	2	Call back - Leave message if no answer then clear call	Close out call unless something suspicious	N
Stockton	1	Call back - Leave message if no answer then clear call	Close out call unless something suspicious	N





LATHROP POLICE DEPARTMENT

INCIDENT TIMES BY INCIDENT TYPE

JUNE 2023

08/10/2023

TYPE	# THIS PERIOD	----- AVG INCIDENT TIMES IN MINUTES -----		
		CREATE DISP	DISP ARRIV	CREATE ARRIV
911	339	3:23	7:28	10:52
-----	-----	-----	-----	-----
TOTAL/AVGS	339	3:23	7:28	10:52



LATHROP POLICE DEPARTMENT

INCIDENT TIMES BY INCIDENT TYPE

JULY 2023

08/10/2023

TYPE	# THIS PERIOD	----- AVG INCIDENT TIMES IN MINUTES -----		
		CREATE DISP	DISP ARRIV	CREATE ARRIV
911	299	3:36	7:42	11:19
-----	-----	-----	-----	-----
TOTAL/AVGS	299	3:36	7:42	11:19



QUESTIONS OR COMMENTS?

