

## ITEM 4.12

### **CITY MANAGER'S REPORT SEPTEMBER 11, 2023 CITY COUNCIL REGULAR MEETING**

**ITEM: APPROVAL OF OUT-OF-STATE TRAVEL FOR THE LATHROP POLICE DEPARTMENT RECORDS SUPERVISOR TO ATTEND THE RIMSCON CONFERENCE IN OCTOBER 2023**

**RECOMMENDATION: Adopt Resolution Approving Out-of-State Travel for the Lathrop Police Department Records Supervisor to Attend the RIMSCON 2023 Conference in South Lake Tahoe, Nevada from October 9, 2023 to October 13, 2023**

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#### **SUMMARY:**

The City of Lathrop Police Department (LPD) utilizes RIMS by Sun Ridge Systems (RIMS) as the police department's Computer Aided Dispatch (CAD) software. The system assists with dispatching officers and non-sworn personnel to calls for service.

Participation in the RIMSCON 2023 Conference will provide training to our Records Supervisor for any system updates and changes, to be more proficient in RIMS, learn different shortcuts, receive answers from the subject matter experts, and to be able to train staff on how to navigate the system efficiently.

The cost for one staff member to attend the RIMSCON 2023 Conference is \$2,800. There is sufficient funds in the adopted FY 23-24 budget to cover the cost of the training. Staff recommends City Council approve the out-of-state travel for the Lathrop Police Department Records Supervisor to attend RIMSCON 2023 Conference in South Lake Tahoe, Nevada from October 9, 2023 to October 13, 2023.

#### **BACKGROUND:**

The City of Lathrop Police Department utilizes RIMS by Sun Ridge Systems as the police department's Computer Aided Dispatch (CAD) software. RIMS assists with dispatching officers and non-sworn personnel to calls for service, to prioritize and record incident calls, and to identify status and locations of responders out in the field.

Other features in RIMS include the ability for LPD staff to create and submit case and accident reports, store all agency subpoenas, citations, and offender information, electronically transfer mandated data to the Department of Justice, and interface with the California Law Enforcement Telecommunications Systems (CLETS). The interface with CLETS permits staff to verify driver's license statuses, vehicle statuses, probation, warrants, parole information, and other pertinent information that LPD staff and officers may need immediate access to. Due to the complexity of the

**SEPTEMBER 11, 2023 CITY COUNCIL REGULAR MEETING****APPROVAL OF OUT-OF-STATE TRAVEL FOR THE LATHROP POLICE DEPARTMENT RECORDS SUPERVISOR TO ATTEND THE RIMSCON CONFERENCE IN OCTOBER 2023**

software and the different agencies that are connected to the CAD system, updates and changes to the software are essential.

The Records Supervisor serves as the administrator for the RIMS software. It is crucial for the Records Supervisor to acquire proficiency in the various features and functions of RIMS, enabling them to effectively train staff to navigate the system efficiently. Attending the RIMSCON 2023 Conference will provide valuable training on the software updates and modifications scheduled throughout the next year and offers networking opportunities that connect LPD with other professionals and experts in the field. Networking allows LPD to create and foster valuable relationships and resources. During the conference, the Records Supervisor will have the opportunity to provide feedback on software issues experienced by LPD and what can be improved, work with their peers and subject matter experts to find resolutions, and to find out what changes or updates may be coming.

**REASON FOR RECOMMENDATION:**

RIMSCON 2023 Conference will provide the training the Records Supervisor needs to acquire proficiency in the various features and functions of RIMS, enabling them to effectively train staff in navigating the system efficiently. Staff requests that the City Council adopt resolution approving the out-of-state travel for the Lathrop Police Department Records Supervisor to attend the RIMSCON 2023 Conference being held in South Lake Tahoe, Nevada from October 9, 2023 to October 13, 2023.

**FISCAL IMPACT:**

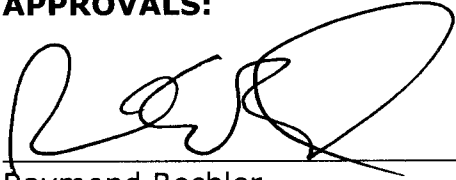
The cost for the Records Supervisor to attend the RIMSCON 2023 Conference is \$2,800. There are sufficient funds in the adopted FY 23-24 Budget.

**ATTACHMENTS:**

- A. Resolution Approving Out-of-State Travel for the Lathrop Police Department Records Supervisor to Attend the RIMSCON 2023 Conference in South Lake Tahoe, Nevada from October 9, 2023 to October 13, 2023
- B. RIMSCON 2023 Conference Schedule

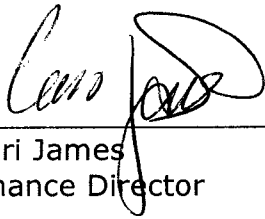
**CITY MANAGER'S REPORT** **PAGE 3**  
**SEPTEMBER 11, 2023 CITY COUNCIL REGULAR MEETING**  
**APPROVAL OF OUT-OF-STATE TRAVEL FOR THE LATHROP POLICE**  
**DEPARTMENT RECORDS SUPERVISOR TO ATTEND THE RIMSCON**  
**CONFERENCE IN OCTOBER 2023**

**APPROVALS:**



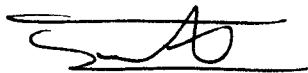
Raymond Bechler  
Chief of Police

8/23/23  
Date



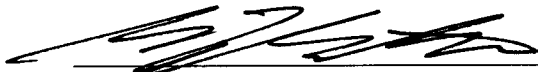
Cari James  
Finance Director

8/30/2023  
Date



Salvador Navarrete  
City Attorney

8-24-2023  
Date



Stephen J. Salvatore  
City Manager

9.1.23  
Date

**RESOLUTION NO. 23 -**

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF LATHROP APPROVING OUT-OF-STATE TRAVEL FOR THE LATHROP POLICE DEPARTMENT RECORDS SUPERVISOR TO ATTEND THE RIMSCON 2023 CONFERENCE IN SOUTH LAKE TAHOE, NEVADA FROM OCTOBER 9, 2023 TO OCTOBER 13, 2023**

**WHEREAS**, the City of Lathrop Police Department (LPD) utilizes RIMS by Sun Ridge Systems (RIMS) as the police department's Computer Aided Dispatch (CAD) software; and

**WHEREAS**, RIMS assists with dispatching officers and non-sworn personnel to calls for service, to prioritize and record incident calls, and to identify status and locations of responders out in the field; and

**WHEREAS**, other features of RIMS include the ability for LPD staff to create and submit case and accident reports, store all agency subpoenas, citations, and offender information, electronically transfer mandated data to the Department of Justice, and interface with the California Law Enforcement Telecommunications Systems (CLETS); and

**WHEREAS**, the Records Supervisor serves as the administrator for LPD's RIMS software, and it is crucial for the Records Supervisor to acquire proficiency in the various features and functions of RIMS, enabling them to effectively train staff to navigate the system efficiently; and

**WHEREAS**, attending the RIMSCON 2023 Conference will provide valuable training on the software updates and modifications throughout the year and offers networking opportunities that connect our department with other professionals and experts in the field; and

**WHEREAS**, during the conference, the Records Supervisor will have the opportunity to provide feedback on software issues experienced by LPD and what can be improved, work with their peers and the subject matter experts to find resolutions, and to find out what changes or updates may be coming; and

**WHEREAS**, the cost for the Records Supervisor to attend the RIMSCON 2023 Conference is \$2,800. There are sufficient funds in the adopted FY 23-24 Budget.

**NOW THEREFORE, BE IT RESOLVED**, that the City Council of the City of Lathrop does hereby approve the out-of-state travel for the Lathrop Police Department Records Supervisor to attend the RIMSCON 2023 Conference in South Lake Tahoe, Nevada from October 9, 2023 through October 13, 2023.

The foregoing resolution was passed and adopted this 11<sup>th</sup> day of September 2023, by the following vote of the City Council, to wit:

AYES:

NOES:

ABSENT:

ABSTAIN:

\_\_\_\_\_  
Sonny Dhaliwal, Mayor

**ATTEST:**

\_\_\_\_\_  
Teresa Vargas, City Clerk

**APPROVED AS TO FORM:**

  
\_\_\_\_\_  
Salvador Navarrete, City Attorney

# Attachment B

## RIMSCON 2023 26<sup>th</sup> Annual Users Conference

### MONDAY, OCTOBER 9<sup>th</sup> – SESSION AGENDA

0730		Registration Desk Opens		
TIME	ROOM	SESSION	SESSION DESCRIPTION	INSTRUCTOR/S
0800 - 0845	Glenbrook / Emerald	Case Investigations and Follow-up	Intended Audience: Investigations, Patrol Deputies / Officers  This class covers tools that assist investigators in RIMS. This includes Case and Officer Investigation Log, Follow Up Log, Searches, Audit Trails, Case searches and Person history searches. New features to RIMS 30 are discussed.	Bryan
0800 - 0845	Tahoe C/D	Installing and Managing iRIMS App	Intended Audience: RIMS System Administrators and IT  Learn how to Manage iRIMS 6, from configuring a new device to managing existing ones. Multi-factor authentication, mobile device management, and getting approval for State/NCIC/NLETS access will be discussed.	Sean/Nick/Christian/Chris/Lynette
0800 - 0845	Sand Harbor 1	Crime Analysis - RIMSMap using Google	Intended Audience: RIMS User, Crime Analysis.  Training will cover using RIMSMap with Google Mapping. Training will include creating pin maps, searching an area of the map to find RIMS data, creating heat maps, using Mobile GPS data, and creating geofences for Mobiles.	Charles
0800 - 0945	Tahoe A/B	Monitoring your SQL Database	Intended Audience: IT Professionals & Agency Personnel tasked with performing IT duties and after-hours IT issues.  An introduction to the tools provided by Microsoft to perform these duties. We will explore using SQL Profiler, query store, extended events, and other reports. We will also discuss indexing jobs that can be set up on your system.	Bob/Sara
0800 - 0945	Sand Harbor 2	CIBRS Report Writing	Intended Audience: RIMS Users – Records, Officers/Deputies, Supervisors.  A report writing refresher session including discussion on the required CIBRS fields and what they mean. Learn to avoid some of the most common pitfalls or errors.	Ruby/Jenn/Linda

0800 - 0945	Sand Harbor 3	What's New in V30? Session #1	<p>Intended Audience: RIMS Users Come to this class to learn the new features that were released in V30 of RIMS.</p> <p>This class will cover selected enhancements, training on the new functionality, and discussion as to how to enable and setup some of these features to best benefit your Agency.</p>	Juleann
0900 - 0945	Sand Harbor 1	RIMSMap - Setting up KML and GeoJSON Layers for Google Maps	<p>Intended Audience: Advanced IT, GIS Professionals.</p> <p>In this technical class, we will discuss agency layer options utilizing KML and GeoJSON layers in Google Maps and how RIMSMap, Mobile RIMS, and iRIMS use them.</p>	John/Sean/Nick
0900 - 0945	Tahoe C/D	IT/RIMS Support Q&A /Open Forum	<p>Intended Audience: IT Professionals</p> <p>Bring your questions and concerns to this class and discuss challenges and ideas openly. Also covered: Where does IT Support end and RIMS Support begin? Where can IT professionals find resources needed for upgrading, updating, and maintaining the RIMS system at the agency level? What are the top 5 trouble tickets sent to RIMS Support that could have been handled at the agency level?</p>	Colleen/Lynette/Charles
1000 - 1045	Glenbrook / Emerald	Server Moves/Upgrades for IT	<p>Intended Audience: Users wanting to do their server migrations.</p> <p>This class will cover what is needed to complete a successful server migration. It will cover migrating the application and SQL servers</p>	Lynette/Charles/Bob/Sara
1000 - 1045	Sand Harbor 1	CAD for Non-Dispatchers	<p>Intended Audience: RIMS Users who are not Dispatchers</p> <p>Learn how to enter calls-for-service and other dispatching functions for non-dispatchers. This class will also include how to retrieve information for statistical purposes and other CAD related reports.</p>	Betsy
1000 - 1045	Tahoe C/D	CitRIMS Configuration	<p>Intended Audience: RIMS Administrators.</p> <p>Learn how to configure Citizen RIMS for the first time and get a refresher on how to configure Citizen RIMS. Learn what triggers data to get automatically uploaded to the public Citizens portal.</p>	Christian/Sean

1000 - 1045	Tahoe A/B	Asset Management	Intended Audience: RIMS Users Tracking assets made easy. Is your agency still tracking your department's equipment on paper? If so, come to this class to see how RIMS Asset Management can help you track these items from the day of purchase to the day of disposal.	Michelle
1000 - 1145	Sand Harbor 2	NIBRS Report Writing	Intended Audience: RIMS end users – Records, Officers/Deputies, Supervisors This course will highlight the five main areas NIBRS relates to report writing. The course will also address common errors and how to use RIMS Reports when compiling NIBRS monthly reports for submission.	Ruby/Bryan
1000 - 1145	Sand Harbor 3	Maintaining your Street File/Premise File	Intended Audience: RIMS System Administrators An in-depth review of how to maintain your Street Geo File, and Premise File. Discussion will include features available within the Premise File and how to utilize them within RIMS and RIMSMap.	Jenn
1100 - 1145	Tahoe A/B	Troubleshooting for non-IT Admins	Intended Audience: RIMS System Administrators This class will be broken down into three (15) minute mini training topics consisting of the following: (1) Effectively identifying software problems and what you should do BEFORE you reach out to support. (2) How to and the importance of updating RIMS Form Manager forms – even if your agency does not use them. (3) Troubleshooting User and Workstation Security issues.	Colleen/Charles
1100 - 1145	Glenbrook / Emerald	iRIMS 6 for Fire - What's New & Wish List	Intended Audience: iRIMS Fire Users Learn all about what iRIMS 6 Fire can do, along with tips and tricks. Focuses on Dispatch/CAD/Mapping and Limited Records viewing. It will also contain a Fire-only Wishlist session where Fire can request fire-specific enhancements.	Sean/Nick/Chris/Michelle
1100 - 1145	Sand Harbor 1	RIMS Reports Session #1	Intended Audience: Crime Analyst, Command Staff, Line Supervisors, anyone tasked with gathering statistics An in-depth look at the predefined reports in RIMS Reports. We will also discuss the differences between RIMS Reports statistics and how that can vary from a RIMS search.	Betsy



1100 - 1145	Tahoe C/D	System Admin -Non IT- keeping RIMS up to date Session #1	Intended Audience: RIMS Systems Administrators  Learn what your system administrators need to know: Data Validation, Configuration, Agency Files, updating RIMS, checking security for users and workstations, and more.	Juleann
1200 - 1300 Lunch on Your Own				
1300 - 1345	Glenbrook / Emerald	Fire CAD – Unit Recommendation, GPS & CAD Configuration	Intended Audience: RIMS Fire Users  This course discusses the options available to Fire/EMS agencies and their communications centers using RIMS. Topics include: Fire/EMS CAD feature overview, Unit Recommendation, Station Cards, Incident Configuration, AVL (Automated Vehicle Location), and Fire CAD Options.	Michelle
1300 - 1345	Tahoe C/D	Introduction to RIMS Learning Management System	Intended Audience: All Users  The RIMS eLearning Management System is designed to provide RIMS users with independent, online, 24/7 instruction in a variety of RIMS applications and features. This course will discuss how the LMS functions including registration, course enrollment, course completion, training records, and user dashboards.	Bryan
1300 - 1345	Sand Harbor 1	Law CAD – Unit Recommendation & CAD Configuration	Intended Audience: RIMS Users  This course discusses the options available to Law agencies and their communications centers using RIMS. Topics include Law CAD feature overview, Unit Recommendation, Geo File, Police Plans and Beats, Response Types, Incident Type Configuration, Premise Locations, and CAD Options.	Juleann
1300 - 1445	Tahoe A/B	Mobile Computer Controller and Client Configuration	Intended Audience: Users responsible for the support and configuration of Mobiles RIMS.  This class will cover the configuration options in the MCC and how a user can customize Mobile RIMS in their vehicle. We will also discuss Mobile Mapping, two-factor authentication, and driver license scanners.	Lynette/Colleen/Charles
1300 - 1445	Sand Harbor 2	iRIMS 6 - for Law	Intended Audience: iRIMS Law Users /Trainers  Learn all about what iRIMS 6 Law can do and tips and	Sean/Betsy/Nick/Chris

				tricks. Focuses on Dispatch/CAD and Records query and updating.	
1400 - 1445	Sand Harbor 1	Security Set-Up and Maintenance	Intended Audience: RIMS Systems Administrators	Intended Audience: RIMS Systems Administrators	Juleann
1400 - 1445	Glenbrook / Emerald	Fire Open Forum and Wish List	Intended Audience: RIMS Fire Users	Is RIMS Security still a bit of a mystery to your Agency? We will review the requirements and elements that contribute to a full security profile in RIMS.	Michelle/John
1400 - 1445	Sand Harbor 3	Creating and Maintaining Person and Vehicle Records	Intended Audience: RIMS Users	This session is designed to interact with other Fire CAD / Mobile users and bring up items of interest with the SRS staff members for possible future development.	Ruby/Jenn
1400 - 1445	Tahoe C/D	RIMS Database Structure for External Reporting	Intended Audience: The people who will provide database access to "report writers". I.E. People who use products like Business Objects to write their reports would come to these people about 'where the data is kept.'	Creating Person and Vehicle records, keeping them clean, learn what each field is used for.	Bob/Sara
				Where to find the XML documents that provide an interactive WEB-based view of the structure of the RIMS database. Also, discuss RIMS SQL functions that can be called with your SQL queries.	
1500 - 1645	Sand Harbor 1	Search - Beginner to Advanced Session #1	Intended Audience: RIMS Users, Crime Analysts, and Command Staff	Intended Audience: RIMS Users, Crime Analysts, and Command Staff	Juleann
				This class will teach you how to best utilize RIMS Reports and RIMS Search for statistical purposes and data mining. You will also learn how to create custom reports that you can save for later use after applying specific parameters and filters.	

1500 - 1645	Sand Harbor 2	Stop Data Discussion and Wish List	Intended Audience: RIMS user, Dispatch, Records, Patrol.  This class will discuss upcoming California regulation changes for 2024 and what that will look like in RIMS, iRIMS, and Mobile RIMS. Bring your wish list so we can vote on them! We will also look at public reporting available in Citizen RIMS!	John/Charles/Sean/Dave/Nick/Chris/Christian
1500 - 1645	Sand Harbor 3	Surviving and Thriving in Chaos	Intended Audience: Anyone  This course is specifically designed with the public safety professional in mind. Surviving and Thriving in Chaos identifies the stressors associated with law enforcement and public safety work in today's dangerous and dynamic environment and how to emotionally survive them.	Bryan
1500 - 1645	Tahoe C/D	NCIC/CLETS/RIMS Form Manager	Intended Audience: RIMS Systems Administrators and RIMS Users accessing state databases  Learn how to run and use powerful features in RIMS to easily read and manage responses. Learn many features including cloning screens, keyboard shortcuts, doing electronic review, saving responses as a PDF to a case and many more. You will also learn how to use RIMS Form Manager to its full capability.	Jenn/Colleen
1600 - 1645	Tahoe A/B	CAD Custom Screen Configuration	Intended Audience: RIMS CAD Users  Do you want to customize RIMS but setting up your screen in custom configuration seems a little daunting? This class will show you how to customize the look of your screen as well as create new Status & Incident displays.	Ruby/Michelle

**RIMSCON 2023  
26<sup>th</sup> Annual Users Conference**

**TUESDAY, OCTOBER 10<sup>th</sup> – SESSION AGENDA**

Registration Desk Opens

0730

**TIME**

**ROOM**

**SESSION**

**SESSION DESCRIPTION**

**INSTRUCTOR/S**

0800 - 0845

Tahoe A/B

FBI CJIS Policy Updates

Intended Audience: RIMS User, Dispatch, Records, Patrol.

John/Sean/Nick/Dave/Bob/Sara

This new class will review recent FBI CJIS Policy changes and how RIMS is adapting to these changes. We will discuss user ID and Passwords, mobile device management, securing your SQL backups, multi-factor authentication with YubiKeys or an authenticator, and ending fingerprint reader and SMS support.

0800 - 0845

Sand Harbor 3

Tips & Tricks - Getting the Most out of RIMS

Intended Audience: RIMS User, Dispatch, Records, Patrol.

Charles

This course is designed to provide users with tips and tricks to get the most out of RIMS. We will dive into fast and effective ways to search and obtain information from RIMS and additional tips and tricks to get the most out of RIMS.

0800 - 0945	Glenbrook/Emerald	InCustody - Tips Tricks and Best Practices	<p>Intended Audience: InCustody and InCustody Lite Users and System Administrators. Agencies should try sending key personnel such as booking clerks, jail staff who need to write incident reports, supervisors, and system administrators to this class.</p> <p>This class will be divided into three (30) minute training topics and will end with a 15-minute question and answers portion. We will begin with a back-to-basics approach to InCustody. During the first 30 minutes, we will cover the initial booking process, schedule a booking, discuss and demonstrate the parent/child booking and how it should be used, and then discuss and demonstrate basic search functions within InCustody. During the next (30) minutes, we will review the process for completing an incident report, review your incident reports, and conclude this section with the approval process. We will conclude our 30-minute discussions with an overview of key reports and provide instructions to assist agencies in customizing their InCustody application to best suit their needs. For example, before an agency can run a report, its system must have all the key components in place, and users need to know what data sets need to be completed for the agency to produce those reports. Finally, we will end our time with any questions or concerns you want to share with the group.</p>	Linda/Colleen/Michelle
0800 - 0945	Tahoe C/D	Products and Interfaces - See What We Offer & QA	<p>Intended Audience: All Users</p> <p>Okay, yes, this is our only Sales Presentation and yes, it's a free class. Come learn the variety of products and interfaces that Sun Ridge Systems offers. There are even features that you may not have enabled that you can use for no cost!</p>	Bryan/Betsy
0800 - 0945	Sand Harbor 2	What's New in V30? Session #2	<p>Intended Audience: RIMS Users</p> <p>Come to this class to learn the new features that were released in V30 of RIMS. This class will cover selected enhancements, training on the new functionality, and discussion as to how to enable and setup some of these features to best benefit your Agency.</p>	Juleann

0900 - 0945	Sand Harbor 1	RIMSMap What's New & Wish List	Intended Audience: RIMS User, Crime Analysis. Come see what is new in RIMSMap and bring your wish list so we can vote on them!	John/Charles
0900 - 1045	Tahoe A/B	TIMS Training	Intended Audience: Agency Training Managers and TIMS An in-depth look at the newest version of TIMS to include New STC setup and compliance tracking, how to assign classes, create and track K9 training, UAS training, and Policy training.	Daniel/Jenn
0900 - 1045	Sand Harbor 3	iRIMS/Mobiles What's New & Wish List	Intended Audience: iRIMS Users, Mobiles Users See what's new in iRIMS and Mobiles for law. It will also contain a Wishlist session for iRIMS and Mobiles.	Sean/Dave/Chris/Nick
1000 - 1045	Tahoe C/D	Database Backups and Cleaning out old Databases / Trace Files	Intended Audience: IT Professionals and Agency Personnel tasked with creating, maintaining, and restoring backups and are called upon following a system disaster. Presentation of Microsoft's tools for backing up databases efficiently. Encryption and testing your backups will be covered. Also, we will discuss cleaning up server-based application trace files.	Bob/Sara/Lynette
1000 - 1045	Sand Harbor 2	RIMS Reports Session #2	Intended Audience: Crime Analyst, Command Staff, Line Supervisors, anyone tasked with gathering statistics An in-depth look at the predefined reports in RIMS Reports. We will also discuss the differences between RIMS Reports statistics and how that can vary from a RIMS search.	Betsy
1000 - 1145	Glenbrook/Emerald	InCustody - Wish List and What's New	Intended Audience: All InCustody and InCustody Lite Users and System Administrators This class will review the major features of InCustody 19 and any new enhancements since the official release. InCustody 20 and its new enhancements will be demonstrated, followed by discussion items involving a group discussion and decision. Finally, the Wish List items from this year's Conference Web site will be reviewed for clarification, and any new wishes may be added.	Linda/Colleen/Michelle

1000 - 1145	Sand Harbor 1	Search - Beginner to Advanced Session #2	Intended Audience: RIMS Users, Crime Analysts, and Command Staff  This class will teach you how to best utilize RIMS Reports and RIMS Search for statistical purposes and data mining. You will also learn how to create custom reports that you can save for later use after applying specific parameters and filters.	Juleann
1100 - 1145	Tahoe A/B	TIMS Wish List	Intended Audience: All TIMS Users and Training Managers  A review of the new features of TIMS, followed by a discussion of wishes for the next version.	Daniel/Jenn
1100 - 1145	Tahoe C/D	Setting up RIMS Applications on New PCs / Terminal Server	Intended Audience: Users needing to set up or replace workstations for their agency.  This class will cover some configurations needed for RIMS modules besides just running the installer. We will also discuss how to use InstallShield's silent installer.	Lynette/Charles
1200 - 1300 Lunch on Your Own				
1300 - 1445	Sand Harbor 3	Citizen RIMS Wish List	Intended Audience: Current Citizen RIMS Users.  Learn What's New in Citizen RIMS, followed by a Wishlist session.	Christian/Sean
1300 - 1445	Tahoe C/D	Administering Server Apps, Services, RICO, and more	Intended Audience: Users responsible for maintaining RIMS server applications.  This class will cover configuring and maintaining RIMS server applications.	Lynette/Bob/Chris/Dave
1300 - 1445	Tahoe A/B	PropRoom Training	Intended Audience: Property Room Users  An in-depth look at Property Room. Training will cover utilizing the PropRoom scanner and the new features in Version 17.	Charles/Michelle
1300 - 1445	Sand Harbor 1	IBRS - Frequent Errors Explained	Intended Audience: RIMS Users – Records, Officers/Deputies, Supervisors  During this class, we will go over some of the frequently asked questions for CIBRS/NIBRS scenarios and errors on RIMS Case entry and RIMS Reports.	Ruby/Colleen/Linda

1300 - 1445	Sand Harbor 2	Making the Most of CAD Incidents	Intended Audience: Current RIMS CAD Users If you are a dispatcher, you won't want to miss this class. We will cover the various advanced features of CAD Incidents including associated PDF documents to an Incident Type, Incident Type Questions, Scheduled Incidents, House Watches, Lock Down Notifications, Media Bulletins and more!	Jenn
1315 - 1615	Glenbrook/Emerald	Getting to Know RIMS and More!	Intended Audience: New Attendees and Guest Agencies This session is designed for newer attendees who do not yet have RIMS installed/trained or are considering the purchase of RIMS. The class will include an informal demonstration of RIMS and related products and interfaces, along with a Question-and-Answer portion. All attendees are welcome!	Betsy/Bryan
1500 - 1545	Tahoe C/D	System Admin – Non IT-keeping RIMS up to date Session #2	Intended Audience: RIMS Systems Administrators Learn what your system administrators need to know: Data Validation, Configuration, Agency Files, updating RIMS, checking security for users and workstations, and more.	Juleann
1500 - 1545	Sand Harbor 1	Mobile RIMS and Officer Field Reporting Refresher Training	Intended Audience: Mobiles Users A review of the most popular features in Mobile RIMS along with the latest in Officer Field Reporting.	Jenn/Lynette
1500 - 1645	Tahoe A/B	PropRoom Wish List	Intended Audience: Property Room Users A review of the new features of PropRoom, followed by a discussion of wishes for the next version.	John/Daniel/Charles/Michelle
1600 - 1645	Tahoe C/D	SQL Failover Strategies	Intended Audience: IT Professionals & Agency Personnel tasked with performing IT duties and after-hours IT issues. Presentations on the various tools Microsoft provides to recover from a failed database server. From the cheapest Log Shipping to the most expensive Clustered SQL Server and the options in between.	Bob/Sara



# RIMSCON 2023 26<sup>th</sup> Annual Main Conference Agenda

## Tuesday, October 10<sup>th</sup>

6:00 pm Tuesday Evening Welcome Reception w/ Cash Bar – South Shore Room on the Casino Level near the Harrah’s Food Court.

## Wednesday, October 11<sup>th</sup>

7:30 am	Registration Desk Open
8:30 am	Introduction and Opening Remarks
9:00 am	The New RIMS: Version 31
10:00 am	Break
10:30 am	RIMS Version 31 (Continued)
11:15 am	FBI Policy Changes – Multi Factor Authentication
12:00 pm	Lunch provided by Sun Ridge Systems
1:15 pm	RIMS Wish List Session
2:00 pm to 5:30 pm	Vendor Area Open (Tahoe B)
2:30 pm	Break (Ice Cream Social)
3:00 pm	Vendor Presentation
3:20 to 5:00 pm	RIMS Wish List Session Continued
5:30 pm	Reception – Cash Bar (South Shore Room – Harrah’s)
6:30 pm to 9:00 pm	Wednesday Evening Dinner (Hosted by Sun Ridge Systems – South Shore Room on the Casino Level near the Harrah’s Food Court.

## Thursday, October 12<sup>th</sup>

7:30 am	Registration Desk Open		
8:30 am	Cyber Security – California Office of Emergency Services (OES)		
9:30 am	California Stop Data Update – 2024 Changes		
10:00 am	Break		
10:20 am	What's New in iRIMS		
11:00 am	What's New in CitizenRIMS		
11:30 am	Vendor Presentation		
12:00 am	Lunch (Provided by Sun Ridge Systems)		
1:15 pm	Breakout Sessions		
Time		Session	Description
1:15 pm to 2:15 pm	Bay Area Group Session	Bring your discussion items to this breakout session for all agencies located near the San Francisco Bay area.	Betsy McNutt Sean Rall Daniel Fields
	Central Valley/Southern California	Bring your discussion items to this breakout session for all agencies located south of Sacramento in the Central Valley and Southern California.	Colleen Meyers Dave Lott Christian Garcia
	IT Professionals	Bring your discussion items to this IT professionals breakout session.	Bob Perkins Lynette Monette Sara Jiang
	Northern California Agencies	Bring your discussion items to this breakout session for all agencies located in the Sacramento area to the northern coast.	Michelle Edwards Jenn Gilmore Charles Ellebrecht

	Outside California Agencies	Bring your discussion items to this breakout session for all agencies located outside California.	Linda Gutierrez Bryan Morehouse Chris Caldwell
	School, College, and Universities	Bring your discussion items to this breakout session for all educational agencies including, school, college, and university campuses.	Juleann Hunt-Osburn Tamera Melrose
	Sierra Nevada	Bring your discussion items to this breakout session for all agencies located in the northern, central, and southern Sierra Nevada.	Tony Richards Nick Pollock
	Tahoe C/D	Fire/EMS Agency Breakout Session	Michelle Edwards Jenn Gilmore Chris Caldwell
2:15 pm to 3:00 pm	Sand Harbor 2	NIBRS Break Out Session	Ruby Stewart Linda Gutierrez Collen Meyers Betsy McNutt Bryan Morehouse
	Sand Harbor 3	Collaborate Break Out Session	Dave Lott Sean Rall John Boren
2:15 pm to 3:00 pm	Meet Informally with SRS Staff Members		

<b>Friday, October 13<sup>th</sup></b>	
7:30 am	Registration Desk Open
8:30 am	What's New in PropRoom and TIMS

9:00 am	CAL FIRE Interface using Peraton
9:20 am	Other Product Updates
9:40 am	RIMS Discussion Items
10:00 am	Break
10:20 am	RIMS Discussion Items
11:00 am	Closing Remarks