

Pacific Gas and Electric Company

City of Lathrop Local Government Forum

October 14, 2024



Safety

Preparedness Tips

Always be prepared in case of a natural disaster or an emergency

Build a disaster supply kit for you, your family or your business

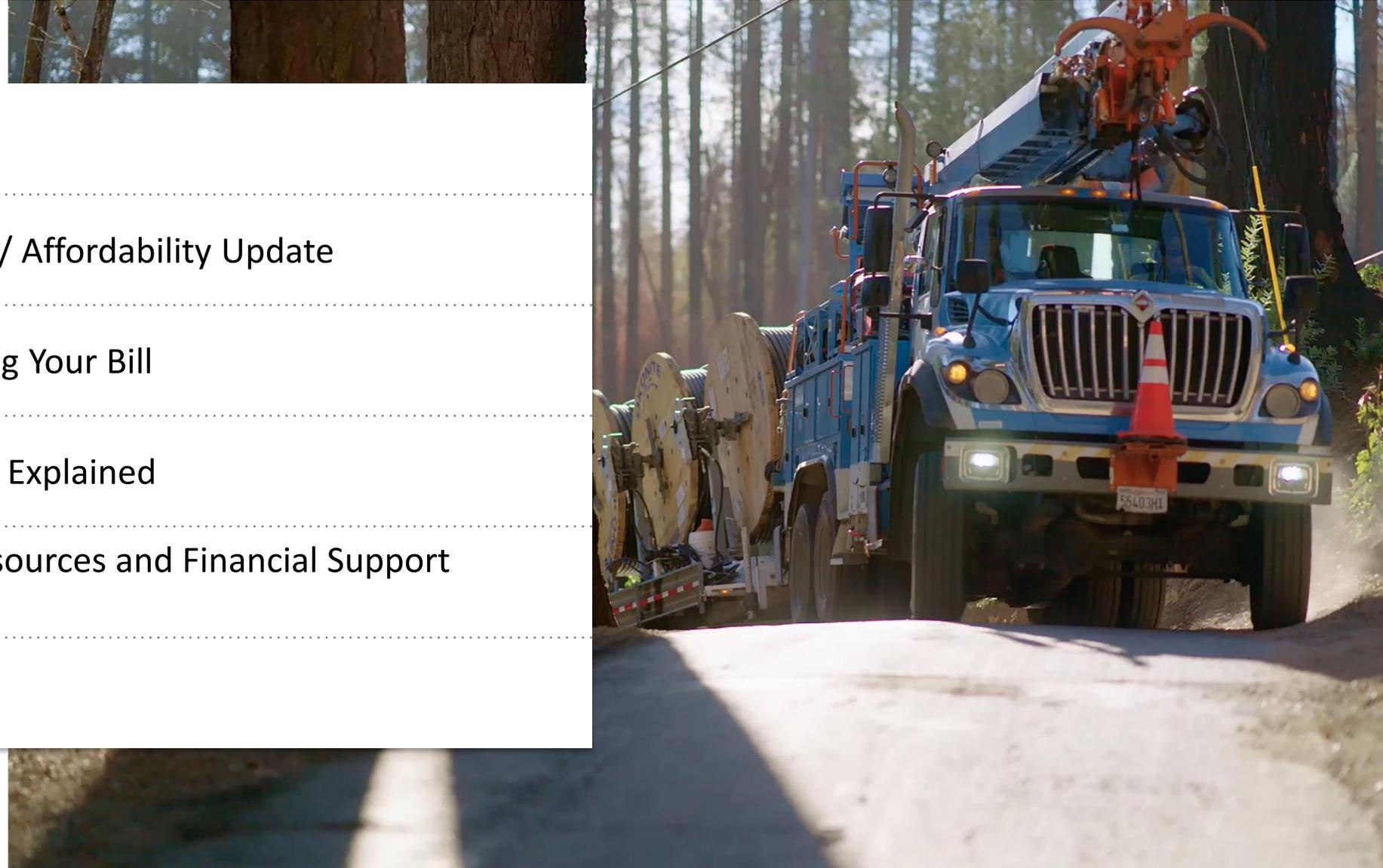
Be sure to include food, water, medication, flashlights, first aid kits, a list of emergency contacts and more

Visit safetyactioncenter.pge.com to help prepare for an emergency



Topics For Discussion

- 1 Introduction
- 2 Fixed Charge / Affordability Update
- 3 Understanding Your Bill
- 4 Solar True-up Explained
- 5 Customer Resources and Financial Support Programs
- 6 Questions



Fixed Charge/Affordability Update





Fixed Charge Proposal- Adopted May 9, 2024

The fixed charge proposal will decrease electric bills for lower-income residential customers, improve bill transparency and predictability and advance clean energy goals.

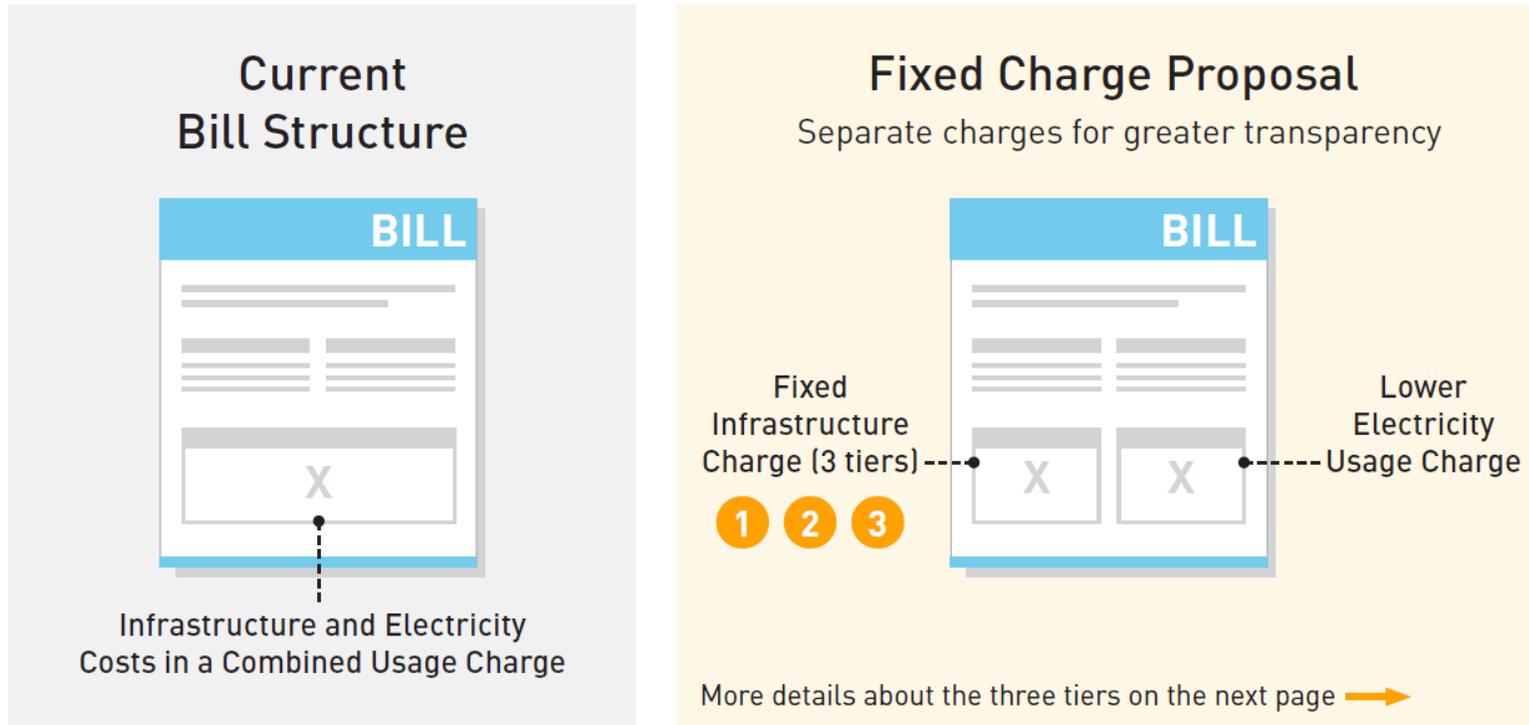
Background

- California Assembly Bill 205 (AB 205) requires the California Public Utilities Commission (CPUC) to adopt or expand fixed charges based on income.
- In April 2023, multiple stakeholders submitted a range of proposals to the CPUC to separate fixed infrastructure costs and cost of electricity on residential electric customers' bills.
- In March 2024, the CPUC issued a Proposed Decision in the fixed charge proceeding.

Fixed Charge Proposal

How will this proposal change customer bills?

The CPUC's Proposed Decision changes the way electric bills are structured. It recommends a fixed monthly infrastructure charge divided by tiers and an electricity usage charge. The Proposed Decision does not include any new requirements for income verification. This reallocation of the way costs are billed means that the price for a unit of electricity will be lower for all customers, regardless of income or location.



The CPUC's proposed decision states that customer usage rates would decrease by **5-7¢ per kWh**.

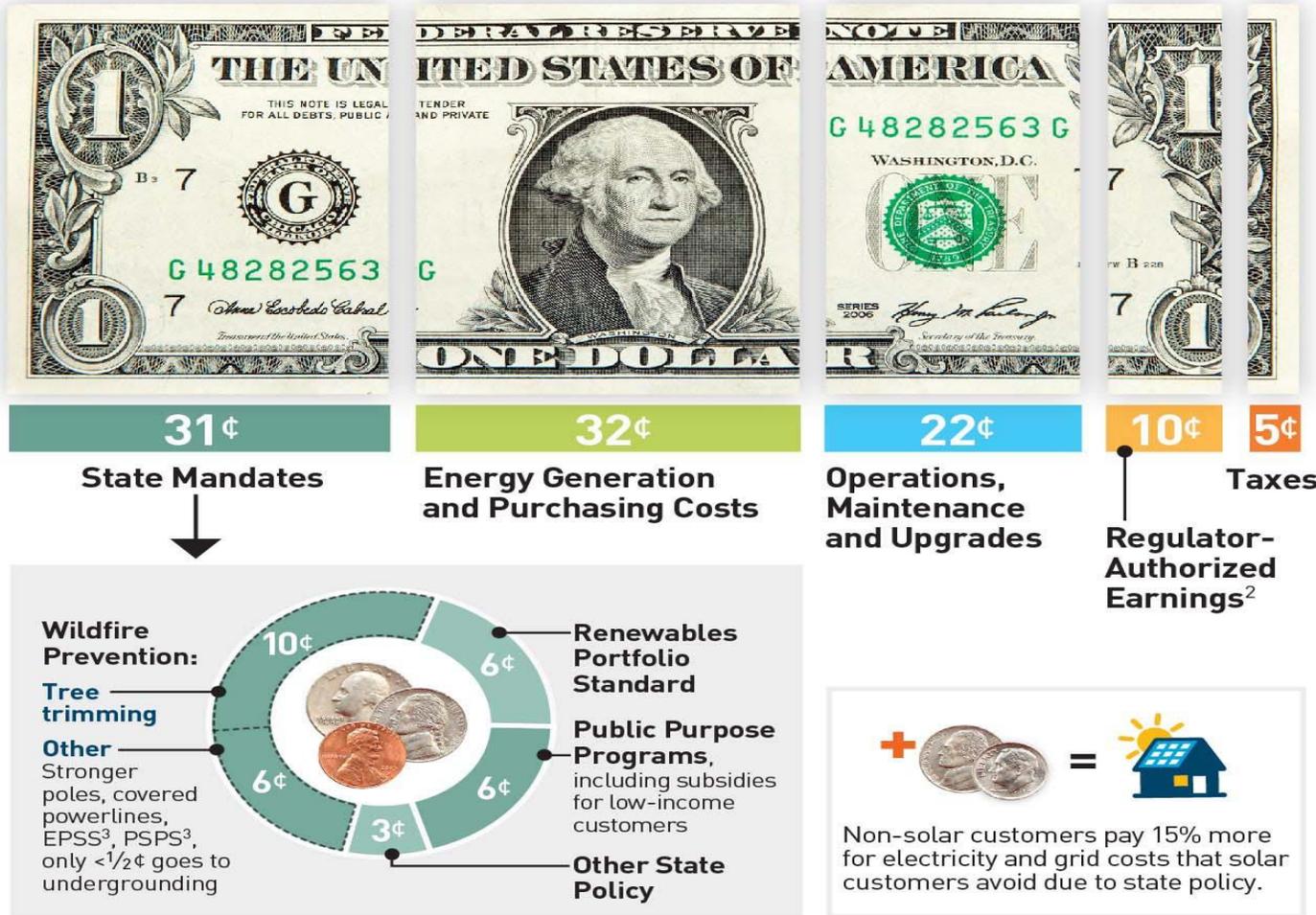


Fixed Charge Proposal

Monthly fixed infrastructure charge tiers

1 Tier 1	Customers enrolled in the California Alternate Rates for Energy (CARE) program will pay the lowest discounted fixed amount.	~\$6/month
2 Tier 2	Customers enrolled in the Family Electric Rate Assistance (FERA) ¹ program or who live in affordable housing restricted to residents with incomes at or below 80% of Area Median Income will pay a discounted fixed amount.	~\$12/month
3 Tier 3	All other customers.	~\$24/month

¹ Participants qualify by meeting income guidelines or enrolling in certain public assistance programs.



Some of the costs in your monthly bill:

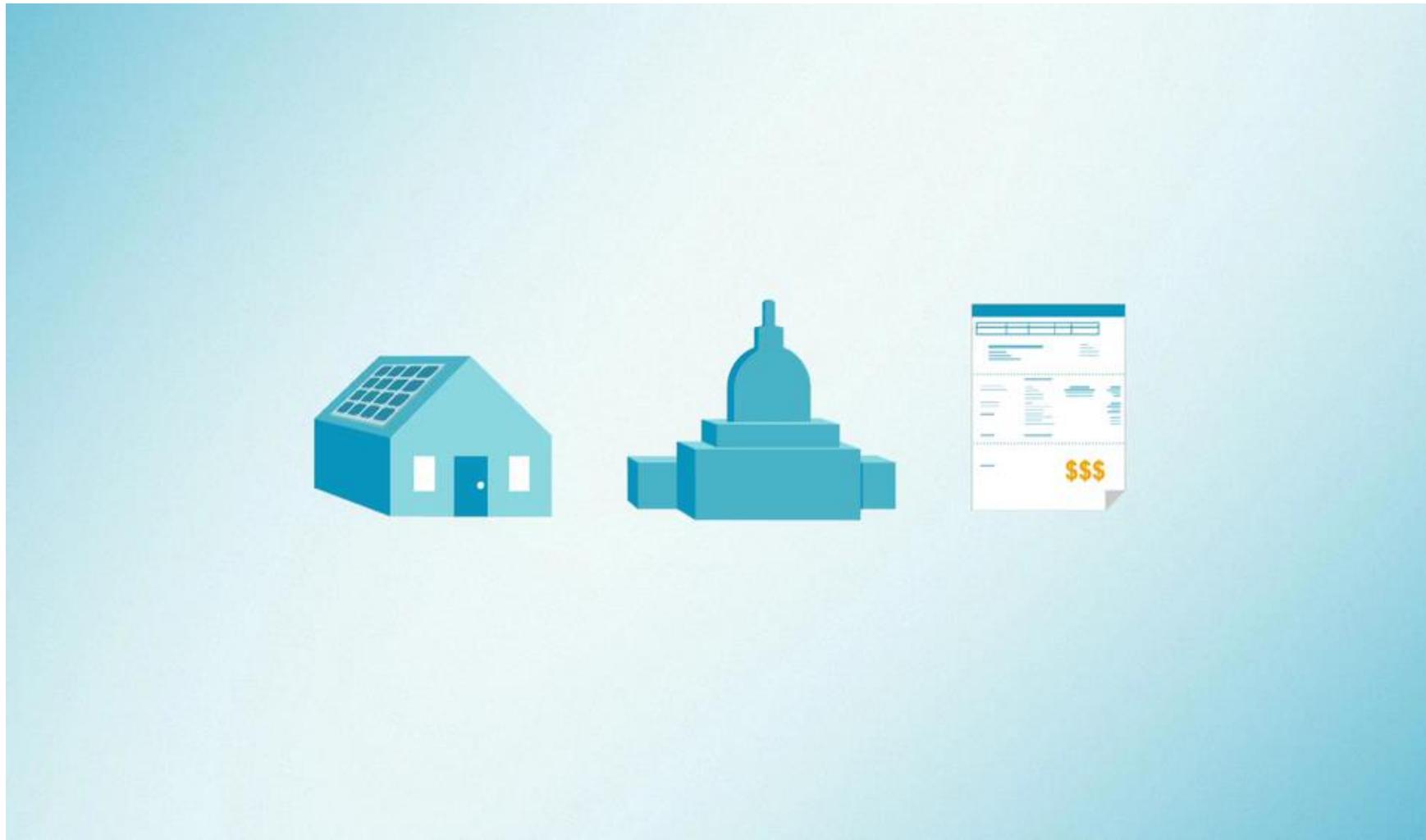
- 10% of the average residential customer’s bill goes towards vegetation management (almost \$1.8 billion systemwide, annually).
- Public Purpose Programs (CARE, FERA, etc,) 6% of customer’s bills .
- Net Energy Metering incentives are 15% or \$34 monthly for non-solar customer bills

1. Represents a typical residential customer bill with no assistance program discount.
 2. PG&E currently earns less than its authorized return on equity.
 3. Enhanced Powerline Safety Settings and Public Safety Power Shutoffs (wildfire prevention measures)

True-Up Statements Explained



Net Surplus Compensation & True-up Statement Explained



[Net Surplus Compensation \(pge.com\)](http://pge.com)

Customer Resources and Financial Support Programs





Financial Assistance Programs

CARE and FERA Programs

Discount programs that help eligible customers pay their energy bills

 pge.com/carefera

Energy Savings Assistance Program

Provides qualified customers with free energy-saving home improvements

 pge.com/esa

Budget Billing Program

Keeps monthly payments predictable and reduces spikes in energy bills

 pge.com/budgetbilling

Payment Arrangement Plan

Available to all residential customers to help manage temporary financial strains

 pge.com/paymentarrangement

Medical Baseline Program

Support customers who depend on power for certain medical needs

 pge.com/medicalbaseline

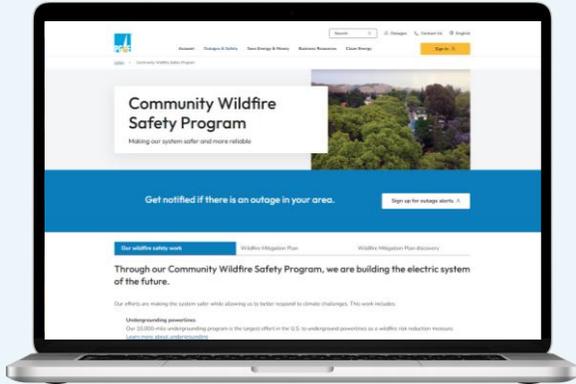
Low-Income Home Energy Assistance Program

Federally funded program provides financial assistance to help with eligible household energy costs

 pge.com/liheap



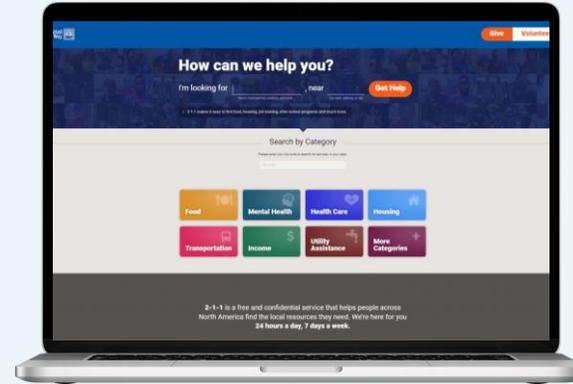
Additional Resources



Wildfire Safety

Information on wildfire prevention efforts

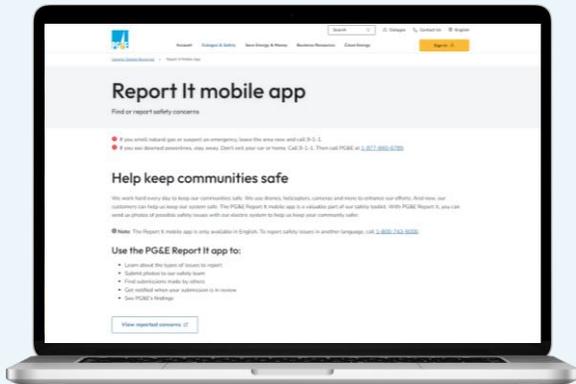
 pge.com/wildfiresafety



California 211 Providers Network

Free and confidential support and resources via calls or texts to 211

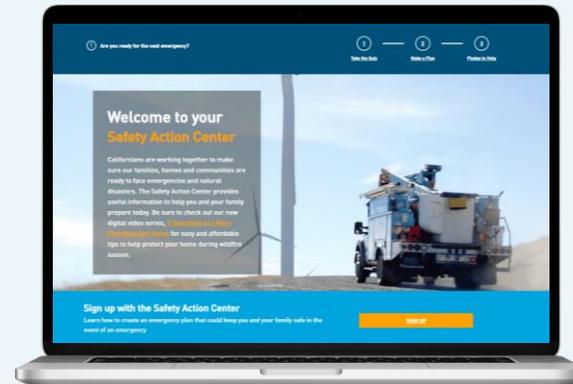
 211ca.org



Report It App

Submit photos of non-emergency potential safety concerns

 pge.com/reportit



Safety Action Center

Create an emergency safety plan to keep you and your family safe

 safetyactioncenter.pge.com

Dedicated wildfire safety contacts: Hotline: 1-866-743-6589 | Email: wildfiresafety@pge.com

Questions



Thank You

